



LIMITED-LIFETIME WARRANTY

QEP® Cork underlayment will be warranted as a flooring underlayment, when used in normal household and light commercial conditions, for a time period equivalent to the warranted life of the flooring under which QEP Cork Underlayment is installed provided the flooring manufacturers installation instructions are followed. The general requirements are: 1) Cushioning/Leveling Properties, 2) Protection against Moisture Vapor, and 3) Sound Dampening. QEP is so confident about the quality of our Cork Underlayment that we are committed to honor the warranties of all ceramic tile, stone, marble, engineered wood, and laminate flooring brands.

This limited warranty is extended by Q.E.P. Co, Inc. ("QEP") only to the first purchaser or first end user ("Purchaser" or "User") of QEP Cork Underlayment, and applies to defects in material and workmanship under normal conditions for the life of the flooring, provided that QEP Cork is used in accordance with all the conditions of warranty set forth. If any product flooring fails due to QEP Cork Underlayment, QEP will pay for the replacement of the affected floor or entire room flooring if the flooring cannot be matched and the underlayment under the flooring. Warranty is void if Cork Underlayment is not installed in accordance with QEP'S Installation Instructions and the Flooring Product Manufacturer's installation instructions for sub-floors. The Purchaser or User is responsible for obtaining and compensating an independent inspection to determine the cause of the defect and providing QEP a written report outlining the findings in written notice. QEP also reserves the right to inspect the goods and installation to determine, to its satisfaction, that any deficiencies actually exist and were not the result of improper installation, accident, misuse, neglect, alteration, unauthorized repair, or improper testing. QEP shall have a reasonable time to perform any repair or replacement. Any labor required to move furniture, equipment, or other objects to repair or replace the product shall be borne by the Purchaser or User.

QEP guarantees that all Cork Underlayment produced and shipped shall be void of defects in manufacturing, materials and workmanship. This warranty is limited to the original Purchaser and is not transferable.

NOT COVERED BY THE WARRANTY:

QEP does not warrant and is not responsible for defects or failures caused in whole or in part by any of the following: flood, fire, natural disaster, owner negligence or neglect, frozen or broken water pipes or similar events in which the resulting damage is subject to an insurance claim, structural failures, acts of God, acts of war, workmanship not in accordance with QEP'S written instructions or standard industry practice and procedures, damages that the user was capable of preventing, seismic action, vapor emissions above 3.0 lb. per 1,000 sq. ft. per 24 hours, a pH in excess of 9, dimensional stability of flooring material, discoloration, tears, rips, water leakage, maintenance procedures or any other condition beyond the control of QEP.

It is recommended that all concrete sub-floors be tested with a calcium chloride test kit prior to installation of the Cork underlayment. Moisture levels that exceed 3.0 lbs. per 1000 square feet per 24 hours when tested with a calcium chloride kit will void this warranty.

ANY USE OF THE PRODUCT OTHER THAN FOR ITS INTENDED PURPOSE WILL VOID THIS WARRANTY FROM QEP.